Liverpool School Street Project- Frequently Asked Questions

What is a School Street?

A School Street is a section of road outside a school that will include measures to make it safer at school drop-off and pick-up times. These measures may include a temporary restriction on motorised traffic at these times. This restriction will include general and through traffic, as well as school traffic.

Why has a School Street been introduced in my road?

The aim is to create a safer environment, reduce congestion and improve air quality at schools during the drop.

This will help to encourage a healthier, more sustainable lifestyle and active travel to school for families and lead to a better environment for everyone.

How will School Streets be enforced?

For some School Streets, there will be a restriction on entering a road during the operational hours.

These will be enforced using ANPR cameras which will pick up the registration numbers of vehicles entering a road.

What times does the School Street restrictions apply?

The operational hours are:**8:15am–9:15am** and **2:30pm–3:30pm** (during school term only).

Can I be included on the exemption list if there is an enforcement camera in my road?

- Residents: Register your vehicle by providing proof of address, vehicle registration, and ownership (V5 document). Apply online at: <u>liverpool.gov.uk/schoolstreetexemption</u>
- Blue Badge Holders and Carers: If a resident requires regular visits from Blue Badge holders or carers, they can apply for an exemption on their behalf. They will need supporting documentation such as copies of both sides of the blue badge or a medical professional's note (for carers). Apply at: <u>liverpool.gov.uk/schoolstreetexemption</u>

Only residents who live in the restricted area, blue badge holders and carer/guardians will be exempt from the access restriction.

What if I work at the school?

Applications for an exemption need to be made to the school. They will assess this and forward your details over if approved.

What if I don't live in the road but I need to drop SEN children off or I have a Blue Badge?

Applications for an exemption need to be made to the school. They will assess this and forward your details over if approved.

I want to include a family member on the exemption list for when they visit?

Unless they meet the above criteria, additional family members will not be included on the exemption list.

I have friends who visit me and want to park outside my house?

Unless they meet the above criteria, visitors will not be able to enter the School Street by car during the operational times.

I have workman coming to my house, will they be exempt?

No, you will need to ensure that they don't enter the area prior to the operating times of the access restriction. If they arrive in the area, prior to the operating times of the restriction, they will be able to park in this area without receiving a fine.

I am on the exemption list but I can find anywhere to park in the School Street?

The exemption is to allow you to drive into the School Street during the operational time. There is no guarantee of a parking space.

I am on the exemption list but still got a Penalty Charge Notice for parking on single/ double yellow lines/ School Keep Clear markings, etc?

The exemption is only to allow vehicles to enter the School Street during the operational times.

It does not provide an exemption for other parking restrictions that may be in the road, such as yellow lines.

Once I am in the restricted, can I leave at any time?

If you are already within the restricted area prior to the operational times, you can leave the area anytime.

I have received a warning notice?

You don't need to take any action if you receive a warning notice but if you drive into the School Street during the operational times again, you may receive a Penalty Charge Notice?

I have received a Penalty Charge Notice (PCN), what do I do next?

Information on paying the PCN or issuing a challenge can be found on the back of the PCN that has been issued.

What is the charge on a Penalty Charge Notice?

It is £70, which is discounted to £35 if paid within 21 days of the date of it.

Since the ANPR cameras have been installed, there is more parking in my road?

Please email your concerns to <u>schoolstreets@liverpool.gov.uk</u> to arrange for an investigation to be carried out to determine whether any additional measures need to be introduced in neighbouring roads.

How do I request a School Street at my school?

Please contact <u>schoolstreets@liverpool.gov.uk</u> with details of what the problems are and this will be assessed.